



**KEISHA LANCE BOTTOMS**  
MAYOR

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INTERIM COMMISSIONER

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**For Immediate Release**  
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### **NEWS RELEASE**

#### **DWM ISSUES BOIL WATER ADVISORY FOR ATLANTA RESIDENTS AND BUSINESSES**

**ATLANTA** – The Department of Watershed Management (DWM) has issued a boil water advisory out of an abundance of caution and in accordance with Georgia EPD guidance for public advisory. DWM calls for immediate water restriction to critical uses only to allow system pressures to rebuild.

There has been a water main break on a 36-inch transmission main at Ferst Dr NW and Hemphill Ave NW, which interrupted service at the Hemphill Electric Pumping Station. The Hemphill service area may experience low or no water pressure. A map of the impacted area is forthcoming.

The boil water advisory will remain in place until DWM is cleared to lift the advisory following sampling protocols.

In order to protect the public from a potential health hazard, all residents and property owners that have experienced water outages and/or low water pressures are advised to boil all water prior to use, or use bottled water, for drinking, cooking, preparing baby food or brushing teeth. The water should be boiled for one minute past a rolling boil. Infants, the elderly and those with immune deficiencies should be particularly cautious. Do not drink water from public water fountains in the impacted area.

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[www.atlantawatershed.org](http://www.atlantawatershed.org)

Vigorous hand washing or showers with soap and tap water should be safe for basic personal hygiene. However, if washing hands to prepare food, use boiled (then cooled) water along with handwashing soap.

The public should continue to boil their water or use bottled water until the boil water advisory is lifted. If you experienced a loss of water at your address but your address is not within the area described, the City recommends you follow these precautions.

The Department of Watershed Management will follow its flushing protocols for the system as a precaution and has sampled the affected zones to affirm that there is no contamination in the system. The Georgia Environmental Protection Division will advise DWM when the advisory can be lifted.

For updates, stay tuned to local news outlets, and connect with us on our social media channels, including Facebook, Twitter, and Instagram @ATLWatershed. Click [HERE](#) to learn precautions to take during a boil water advisory.

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## About the Department of Watershed Management

The Department of Watershed Management is dedicated to providing the highest quality drinking water and wastewater services to 1.2 million residential, businesses and wholesale customers at the lowest possible cost, while protecting urban waterways, conserving natural resources, and providing clean, safe water for downstream customers. For more information, please visit [www.atlantawatershed.org](http://www.atlantawatershed.org).